

**Total Scope, Inc.**  
**An ISO 13485:2003 Certified Company**

**First Quarter Turn Times**

**Flexible Endoscope Turn Time:**

Minor Repairs-  
Jan-09: .97 days  
Feb-09: .83 days  
Mar-09: .4 days

**First Quarter Average, Minor Repairs: .73 days**

Major Repairs-  
Jan-09: 3.35 days  
Feb-09: 4.09 days  
Mar-09: 2.20 days

**First Quarter Average, Major Repairs: 3.21 days**

**Rigid Endoscope Turn Time:**

Jan-09: 5.2 days  
Feb-09: 4.36 days  
Mar-09: 4.6 days

**First Quarter Average: 4.72 days**

**Surgical Camera Turn Time:**

Jan-09: 2.5 days  
Feb-09: 1.24 days  
Mar-09: 1.20 days

**First Quarter Average: 1.65 days**



**Total Scope, Inc.**  
**The Leader in Medical Device Repair**

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