



Total Scope Motorized EndoCart Warranty Programs

At Total Scope, we are committed to providing our customers with outstanding service and exceptional product quality. Each motorized EndoCart goes through a 27-point inspection to ensure the highest quality.

Procedure carts can take a significant amount of abuse during the daily routine. Therefore Total Scope offers warranty options as shown below.

	Basic Warranty	Extended	Extended Plus
Length of Time	12 months*	3 years*	3 years*
Technical Phone Support	Yes	Yes	Yes
Replacement Cart	No	No	Yes
Freight Included for Replacement	No	No	Yes
Batteries	Not included	Included (once/year)**	Included (once/year)**
Fuses	Not included	Included	Included
Replacement Parts	Not included	Only pay for shipping costs	Free
Total Price	Free w/purchase	\$3,500 (~\$1,167 / yr)	\$4,500 (\$1,500 / yr)

*From date of purchase.

** Upon request.

Total Scope warranties that your motorized EndoCart will be free of all manufacturing defects. The warranty does not cover defects that are not attributable to normal wear and tear, negligence, or misuse. All valid claims will be addressed in accordance with the terms of the warranty.

Total Scope Replacement Parts

Parts	Price
Batteries (pair)	\$400.00
Plastic top or Bottom	\$400.00
Panel (back)	\$150.00
Caster (each)	\$150.00
3-fuse pack	\$25.00
Battery Charger	\$150.00
Plastic Replacement Shelf	\$150.00

Basic Warranty

The Basic Warranty is included with your purchase of your EndoCart™. This warranty protects you for 12 months from any manufacturing defects. Total Scope offers telephone technical support to troubleshoot issues that you may have in the field.

Extended Warranty

Product #: EEW-238

The Extended Warranty program extends warranty coverage of your EndoCart for 3 years from the time of purchase. Additionally, this program addresses preventative maintenance needs:

- Free Batteries (a \$400.00 value!)
- Free Fuses (a \$25.00 value)
- ½ Price on all replacement parts

Extended Plus Warranty

Product #: EEP-239

The Extended Plus Warranty program is the premier service coverage offered by Total Scope for up to 3 years after your EndoCart purchase. In addition to protecting your EndoCart from manufacturing defects, the Extended Plus Warranty provides the following additional coverage:

- Free Replacement Program: If your Motorized EndoCart breaks down (due to a valid warranty claim) and cannot be fixed through Technical Support, Total Scope will send a replacement cart immediately shipped at our expense. We will also cover all freight charges associated with shipping the replacement cart and defective cart to and from your facility.
- Free Batteries (a \$400.00 value!)
- Free Fuses (a \$25.00 value)
- Free Replacement parts

Customer chooses: Extended Warranty or Extended Warranty Plus (Circle one) for a period of 3 years from date of purchase to be paid in: one lump sum or three (3) annual installments (Circle One) .

Customer

Total Scope

Signature Date

Signature Date

Printed Name

Printed Name

Title

Title