



Total Scope

The Leader in Medical Device Repair & Services

WE ARE YOUR ONE CALL SOLUTION!

Total Scope was founded in 1992 and is a renowned leader in the medical device repair industry, specializing in flexible endoscopes, rigid endoscopes, surgical cameras and couplers, and power equipment. Total Scope is dedicated to supporting the client goals of patient safety and satisfaction through fast, affordable, and reliable solutions.



Top-Notch Customer Service:

- Always get a live voice to answer your questions
- Saturday repair service available



Fastest Turnaround Time in the Industry:

- 90% of minor repairs repaired the same day
- Most repairs completed in 3-5 days
- Free loaners at your request



ISO Certified Quality Workmanship:

- Our ISO 13485 certification = Strict adherence to quality assurance standards set by a certifying body equivalent to JCAHO
- First third-party repair facility in the nation with this certificate standard of quality
- Since 2001, we have exceeded the standards of a rigorous audit process



Best Repair Capabilities in the Industry:

- We repair all makes and models - deal with one vendor for all repair needs
- You choose when to retire your inventory, NOT the manufacturer



TSI Web Portal

- Online account management 24/7
- Real time repair tracking - monitor updates on every repair
- View scope repair history



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